

Payment Policy

Our Customer Service Representatives are happy to assist in helping to coordinate insurance coverage, and will work hard to minimize out-of-pocket expenses. At the same time, it is important to be aware of the following:

- Please be ready to show your insurance card at every visit.
- All insurance policies have exclusions and most have deductibles and co-pays.
- Your insurance policy is between you and your insurance company, not between the insurance company and Wright & Filippis.

Return Policy

- Merchandise that has come in direct contact with the skin and all custom order products are non-refundable.
- Merchandise must be returned within 15 days in its original condition.
- All purchases made by cash or check will be sent a refund check from the corporate office. Credit card purchases will be credited to the original credit card.